

Digital Frog's Privacy Policy

Because protecting your privacy is very important to Digital Frog Web Hosting, we operate our website under the following guidelines to safeguard your personally identifiable information.

Digital Frog Web Hosting's policies and procedures for handling customer information have been created with the understanding that Internet technologies are still evolving and that Internet business methods are continuing to evolve to meet the needs and opportunities of the changing technologies. As a result, Digital Frog Web Hosting's policies and procedures are subject to change at any time.

What personal information does Digital Frog Web Hosting collect?

In the course of serving its customers, Digital Frog Web Hosting acquires, stores and transmits customer communications and information that customers may regard as private or sensitive. Some of this information - such as the customer's name, address, telephone number, and credit card data - is provided to Digital Frog Web Hosting by its customers in order to establish service. Other information - such as the customer's account status, choice of services, and customer logs - is created and maintained by Digital Frog Web Hosting in the normal course of providing service. Digital Frog Web Hosting also uses cookies, which are small pieces of information that a web site can store in a designated file on a user's computer. In addition, Digital Frog Web Hosting may store customers' electronic mail and other communications as a necessary incident to the transmission and delivery of those communications.

Data Security

Digital Frog Web Hosting will protect the confidentiality of its customers' information, account information and personal communications to the fullest extent possible and consistent with the law and the legitimate interests of Digital Frog Web Hosting, its partners, its employees and other customers of Digital Frog Web Hosting's services. To protect the loss, misuse, and alteration of information that is collected from customers, Digital Frog Web Hosting has appropriate physical, electronic, and managerial procedures in place.

How is customer information used?

Digital Frog Web Hosting may use customer information to provide its customers with system information or information about new or upgraded products or services.

Modification of customer information.

Customers may modify their personal information by sending an e-mail to Digital Frog Web Hosting customer support.

Domain name customers, who have registered a domain name with Digital Frog Web Hosting and wish to change the Technical Contact from Digital Frog Web Hosting to another company, may send a request to customer support. It is important to note that customer domain name registration information is made publicly available in the registry of domain names.

Will Digital Frog Web Hosting ever send me direct mailings?

From time to time, Digital Frog Web Hosting may send its customers information about various products and services that may be of interest. We will not send you information of this type without specifically allowing you to "opt out" of such mailings. You can opt out by sending an e-mail to customer support.

How do I protect my personal information in public forums?

Digital Frog Web Hosting may offer or host interactive forums, such as message boards and chat. Digital Frog Web Hosting users should be aware that when they voluntarily disclose personal information to other users or to third parties on the Digital Frog Web Hosting system, through e-mail, or outside of the Digital Frog Web Hosting system, that information can be collected and used by others and may result in unsolicited messages from other members or third parties. While Digital Frog Web Hosting strives to protect your personal information, Digital Frog Web Hosting cannot guarantee the security of any information that you transmit to Digital Frog Web Hosting, and you are solely responsible for maintaining the secrecy of any passwords or other account information.

What about privacy on sites that Digital Frog Web Hosting links to?

Digital Frog Web Hosting may provide links to its partners and other Internet sites. These sites have separate data and privacy practices independent of Digital Frog Web Hosting, and Digital Frog Web Hosting disclaims any responsibility or liability for their policies or actions.

Disclosure of customer information and communications

Digital Frog Web Hosting will not otherwise disclose its customers' personal and account information unless Digital Frog Web Hosting has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of Digital Frog Web Hosting, Digital Frog Web Hosting's customers, or others, or where Digital Frog Web Hosting has a good faith belief that the law requires such disclosure.

Digital Frog Web Hosting also will not, except for reasons stated below, disclose to third parties the contents of any electronic mail or other electronic communications that Digital Frog Web Hosting stores or transmits for its customers. The circumstances under which Digital Frog Web Hosting will disclose such electronic customer communications are when:

- it is necessary in order to provide service to the customer;
- it is necessary to protect the legitimate interests of Digital Frog Web Hosting and its customers;
- it is required to cooperate with interception orders, warrants, or other legal process that Digital Frog Web Hosting determines in its sole discretion to be valid and enforceable;
- it is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by Digital Frog Web Hosting and appear to pertain to the commission of a crime.

Digital Frog Web Hosting disclaims any intention to censor, edit or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by customers or others. Digital Frog Web Hosting will, however, review, delete or block access to communications that may harm Digital Frog Web Hosting, its customers or third parties. The grounds on which Digital Frog Web Hosting may take such action include, but are not limited to, actual or potential violations of Digital Frog Web Hosting's **Acceptable Use Policy**.